



开始使用 myGov

myGov 是一种简单安全一站式在线获取政府服务的方式。

可以使用 myGov 帐户做什么

- 将政府服务链接到 myGov 账户，例如 Medicare，Centrelink 和 Australian Taxation Office。之后即可在同一个地方完成诸如提交纳税申报表，申请福利金，申报收入和管理退休金等操作。
- 如果链接了某些政府服务，则可在 myGov Inbox 收件箱收到来自这些机构的消息。
- 登录 myGov 帐户后，一站式的个性化主页可让您轻松查看 Inbox 消息，部分福利金和关联服务的信息。
- 您可随时浏览 myGov，了解生活中重大事件所关联的政府福利金和服务信息，更轻松找到所需的支持。

下载 myGov app

myGov app 是在手机上使用 myGov 的一个安全而方便的手段。

请访问 my.gov.au/app，了解更多信息并下载该 app。

如何创建 myGov 账户

您需要有自己的电邮地址或 Digital Identity。按照以下步骤创建一个带有电邮地址的帐户。

1. 访问 my.gov.au 并选择 **Create account**。
2. 选择 **Continue with email**，并同意使用条款和隐私声明。
3. 输入电邮地址。同一个邮箱不能用于两个 myGov 账号。如果与某人共享电子邮件地址，则你们中只有一人可以使用该邮件地址创建 myGov 帐户。
4. 输入我们发送到您电子邮箱中的代码。
5. 输入您的手机号码，然后输入我们发送给您的代码。如果您没有手机或手机信号，可跳过这一步。
6. 输入并再次输入密码。密码必须至少有 10 个字符，并且包括至少 1 个字母和 1 个数字。密码区分大小写，可以包含空格和以下任何特殊字符: ! @ # \$ % ^ & *
7. 选择 3 个密保问题和答案或写下自己的答案。答案不区分大小写。
8. 现在，您已经创建了一个 myGov 帐户！

为确保账户安全，使用后记得退出链接服务和 myGov 帐户并关闭浏览器。

需要帮助？

- 如果在使用 myGov 或登录 myGov 时需要帮助，请致电 **132 307** 并按 **1** 获得 myGov 服务台的帮助。该服务台的服务时间如下：
 - 周一至周五上午 7:00 至晚上 10:00
 - 周六至周日上午 10:00 至下午 5:00。
- 如果在澳大利亚境外，请致电 **+61 1300 169 468** 并按 **1**。国际长途话费适用。
- 有关如何链接服务和管理 myGov 帐户的详细步骤，请访问 my.gov.au/help
- 请关注我们的 Twitter 账户 [@myGovau](https://twitter.com/myGovau)
- 观看 myGov 视频，请浏览 youtube.com/mygovau

注意：从澳大利亚任何地方用座机拨打“13”开头的电话号码，费用固定。该费率可能因本地通话价格而异，也可能因电话服务提供商而异。使用座机拨打“1800”开头的电话号码免费。使用公共电话和移动电话致电可能会以较高的费率按时计费。

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Get started with myGov

myGov is a simple and secure way to access government services online, all in one place.

What you can do with a myGov account

- Link government services to your myGov account, such as Medicare, Centrelink and the Australian Taxation Office. Then you can do things like lodge your tax return, claim payments, report income and manage your super all in one place.
- You can get messages from some linked government services in your myGov Inbox.
- After you sign into your myGov account, your personalised homepage makes it easy to see your Inbox messages, some payments and your linked services in one place.
- At any time you can browse myGov for information about government payments and services organised by major events in your life, making it easier for you to find the support you need.

Download the myGov app

The myGov app is a secure and convenient option to use myGov on your mobile.

Find out more and download the app at my.gov.au/app

How to create a myGov account

You'll need your own email address or a Digital Identity. Follow these steps to create an account with an email address.

1. Go to my.gov.au and select **Create account**.
2. Select **Continue with email** and agree to the terms of use and privacy notice.
3. Enter an email address. The same email can't be used for two myGov accounts. If you share an email address with someone, only one of you can use it to create a myGov account.
4. Enter the code we sent to your email.
5. Enter your mobile number and enter the code we send you. If you don't have a mobile phone or mobile reception, skip this step.
6. Enter and re-enter a password. It must have at least 10 characters and include at least 1 letter and 1 number. Passwords are case sensitive, can have spaces and any of the following special characters: ! @ # \$ % ^ & *
7. Choose 3 secret questions and answers or write your own. Answers aren't case sensitive.
8. You've created a myGov account!

For your security, remember to sign out of your linked services and myGov account, and close your browser when you've finished.

Need help?

- If you need help using myGov or signing into myGov, call **132 307** and select **Option 1** for the myGov helpdesk, which operates from:
 - Monday to Friday 7:00am – 10:00pm
 - Saturday to Sunday 10:00am – 5:00pm.

- If you're outside Australia, Call **+61 1300 169 468** and select **Option 1**. International call charges apply.
- For detailed steps on how to link services and manage your myGov account, go to **my.gov.au/help**
- Follow us on Twitter **@myGovau**
- Watch myGov videos at **youtube.com/mygovau**

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.